

# Cleaning Qualifications

## CIWM WAMITAB Level 2 Certificate in Cleaning and Support Services

### About this qualification

Learners who complete this qualification will acquire the skills cleaning operatives require to communicate effectively in the workplace, work independently, work as part of a team, plan their personal development and reduce health and safety risks in the workplace.

This qualification confirms occupational competence and delivery of the qualification usually takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.

### Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

### What does this qualification cover?

To achieve the qualification, learners must complete all units in Mandatory Group A, one unit from Mandatory Group B, and further three units from Optional Group C.

However, if learners choose unit C2.12 they are only required to complete two units from Optional Group C. If learners choose unit C2.09, combined with any of the following units, then they only need to complete two units from Optional Group C: C2.05, C2.06, C2.10, C2.12, C2.11, C2.13, C2.14, C2.19

### What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the CIWM WAMITAB Level 2 Certificate in Cleaning and Support Services do not require any other qualifications or levels of attainment to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

## What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value. Cleaning is one of the largest business sectors in the UK, employing over 437,600 people in 30,800 workplaces during 2012 (Asset Skills, 2013). This qualification is ideal for those employed in elementary occupations (79%) in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner

## What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level.

## General Information

**Maximum Guided Learning Hours:** 36\* this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

**Maximum Total Qualification Time:** 101\*

**Ofqual Number:** 501/1890/0

**CIWM Code:** CSSERV2

**Assessment:** Portfolio of evidence

**Available in the following countries:** England, Northern Ireland, Scotland, and Wales

## Qualification Structure

To achieve the qualification, learners must complete all units in Mandatory Group A, one unit from Mandatory Group B, and further three units from Optional Group C. However, if learners choose unit C2.12 they are only required to complete two units from Optional Group C. If learners choose unit C2.09, combined with any of the following units, then they only need to complete two units from Optional Group C: C2.05, C2.06, C2.10, C2.12, C2.11, C2.13, C2.14, C2.19

### Mandatory Group A

| Ofqual Code | Title                                    | Level | CIWM Unit Code |
|-------------|--|-------|----------------|
| D/600/6322  | Communicate effectively in the workplace | 2     | C2.02          |

|            |  |   |        |
|------------|--|---|--------|
| R/600/6351 | Develop yourself in the job role                   | 2 | C2.304 |
| M/600/2775 | Reduce risks to health and safety in the workplace | 2 | C2.01  |

**Mandatory Group B**

| Ofqual Code | Title   | Level | CIWM Unit Code |
|-------------|---|-------|----------------|
| J/600/6279  | Work with others and follow reporting procedures in a cleaning environment  | 1     | C1.05          |
| A/600/6280  | Work individually and follow reporting procedures in a cleaning environment | 1     | C1.06          |

**Optional Unit Group C**

| Ofqual Code | Title   | Level | CIWM Unit Code |
|-------------|---|-------|----------------|
| K/600/6324  | Clean and maintain internal surfaces and areas        | 2     | C2.05          |
| M/600/6325  | Clean and maintain external surfaces and areas        | 2     | C2.06          |
| T/600/6326  | Deal with routine waste                               | 2     | C2.07          |
| J/600/6329  | Clean washrooms and replenish supplies                | 2     | C2.08          |
| A/600/6330  | Clean high risk areas                                 | 2     | C2.09          |
| F/600/6331  | Clean confined spaces                                 | 2     | C2.10          |
| J/600/6332  | Clean food areas                                      | 2     | C2.11          |
| L/600/6333  | Deep clean equipment and surfaces                     | 2     | C2.12          |
| D/600/6336  | Clean, maintain and protect semi-hard and hard floors | 2     | C2.13          |
| H/600/6337  | Clean and maintain soft floors and furnishings        | 2     | C2.14          |
| M/600/6342  | Clean glazed surfaces and facades                     | 2     | C2.15          |
| T/600/6343  | Deal with non-routine waste                           | 2     | C2.16          |
| A/600/6344  | Carry out maintenance and minor repairs               | 2     | C2.17          |
| F/600/6345  | Perform street cleansing manually                     | 2     | C2.18          |
| J/600/6346  | Perform street cleansing mechanically                 | 2     | C2.19          |
| R/600/6348  | Work safely at heights                                | 2     | C2.20          |