Email: qualifications@ciwm.co.uk

Website: ciwmquals.co.uk



# **Cleaning Qualifications**

# CIWM (WAMITAB) Level 2 Certificate in Cleaning Principles

# About this qualification

Learners who complete this qualification will acquire the skills required by cleaning operatives to deliver a range of cleaning and support services safely and effectively.

All learning during this qualification takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.

#### Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

## How is this qualification delivered?

This qualification is assessed in the workplace via portfolio of evidence.

### What does this qualification cover?

To achieve this qualification, learners must achieve the three mandatory units designed to ensure the learner knows how to deal with waste, possesses the basic customer service skills to deliver cleaning services that meet the demands of clients, and is able to maintain health and safety standards in the workplace.

The learner will then need to select at least one unit from the Optional Unit Group which focuses on the technical cleaning skills individuals require in their job role, including:

- Cleaning external areas
- Cleaning food areas
- Cleaning internal areas and washrooms
- Cleaning specialist equipment

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# What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the CIWM (WAMITAB) Level 2 Certificate in Cleaning Principles do not require any other qualifications or levels of attainment in order to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

## What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value. This qualification is ideal for those employed in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner
- Cleaning supervisor/ team leader

# What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including: CIWM (WAMITAB) Level 2 Certificate in Cleaning and Support Services.

#### What next?

You can <u>become a CIWM member</u> and access an array of benefits tailored not only to provide you with all the tools you need to expand your knowledge, but also to boost your career.

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#### **General Information**

**Maximum Guided Learning Hours:** 50\* \*this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

**Maximum Total Qualification Time:** 110\* \*this is the guided learning hours, plus the amount of time the average learner will spend in unsupervised practice and study, but may vary by learner

**Ofqual Number:** 600/0033/8

CIWM Code: CP2

Assessment: assignments, exams, or portfolio of evidence

**Specimen Assessment Materials:** None available for this qualification. **Languages:** Qualification materials are available from CIWM in English.

Available in the following countries: England, Northern Ireland, Scotland, and Wales

## **Qualification Structure**

Learners must achieve the three mandatory units and select at least one unit from the Optional Unit Group. Minimum number of units to achieve this qualification is four.

#### **Mandatory Group**

Ofqual Code	Title	Level	CIWM Unit Code
R/502/2250	Dealing with routine and non routine waste	2	201
Y/502/2251	Health and Safety for the cleaning and support services industry	2	202
D/502/2252	Working with customers and others in the cleaning and support services industry	2	203

### **Optional Units**

Ofqual Code	Title	Level	CIWM WAMITAB Unit Code
K/502/2268	Cleaning and maintenance of external surfaces and areas	2	204
T/502/2273	Cleaning of confined spaces	2	205
L/502/2277	Cleaning of food areas	2	206
L/502/2280	Cleaning of glazed surfaces and facades	2	207
H/502/2284	Cleaning of high risk areas - controlled environments	2	208
K/502/2285	Cleaning of interiors and washrooms	2	209
M/502/2286	Cleaning of specialist electronic equipment	2	210

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T/502/2287	Deep cleaning of internal equipment surfaces and areas	2	211
A/502/2288	Maintenance and minor repairs of property	2	212
F/502/2289	Manual street cleaning	2	213
T/502/2290	Mechanical street cleaning	2	214
J/502/2293	Periodic cleaning of hard and semi hard floors	2	215
L/502/2294	Periodic cleaning of soft floors and furnishings	2	216
R/502/2295	Working safely at heights in the cleaning and support services industry	2	217
Y/502/2296	Cleaning with water fed pole systems	2	218
F/502/3071	Internal cleaning of passenger transport	2	219