

# Cleaning Qualifications

## CIWM (WAMITAB) Level 2 Award in Cleaning Principles

### About this qualification

Learners who complete this qualification will acquire the knowledge required by cleaning operatives to deliver a range of cleaning and support services safely and effectively.

All learning during this qualification takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.

### Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

### How is this qualification delivered?

This qualification is assessed in the workplace via portfolio of evidence.

### What does this qualification cover?

To achieve this qualification, learners must achieve 10 credits from the mandatory units group.

These core units are designed to ensure the learner:

- Knows how to deal with different types of waste, including: routine, non-routine, hazardous, non-hazardous, and clinical.
- Understands how to communicate effectively with customers.
- Understands how to meet customer needs.
- Understands how to contribute to effective team working.
- Understands health and safety legislation.
- Can work in a safe manner.
- Can control risks in the workplace.

## What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the CIWM (WAMITAB) Level 2 Award in Cleaning Principles do not require any other qualifications or levels of attainment to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

## What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value. This qualification is ideal for those employed in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner

## What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level, including: CIWM (WAMITAB) Level 2 Certificate in Cleaning and Support Service

## What next?

You can [become a CIWM member](#) and access an array of benefits tailored not only to provide you with all the tools you need to expand your knowledge, but also to boost your career.

## General Information

**Maximum Guided Learning Hours:** 38\* \*this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

**Maximum Total Qualification Time:** 83\* \*this is the guided learning hours, plus the amount of time the average learner will spend in unsupervised practice and study, but may vary by learner

**Ofqual Number:** 600/1698/X

**CIWM Code:** CPA2

**Assessment:** assignments, exams, or portfolio of evidence

**Specimen Assessment Materials:** None available for this qualification.

**Languages:** Qualification materials are available from CIWM in English.

**Available in the following countries:** England, Northern Ireland, Scotland, and Wales

## Qualification Structure

Candidates must achieve the Mandatory Units to complete the qualification.

### Mandatory Units

Ofqual Code	Title	Level	CIWM Unit Code
R/502/2250	Dealing with routine and non-routine waste	2	201
D/502/2252	Working with customers and others in the cleaning and support services industry	2	202
Y/502/2251	Health and safety for the cleaning and support services industry	2	203

