

Cleaning Qualifications

CIWM (WAMITAB) Level 2 Certificate in Cleaning and Support Services

About this qualification

Learners who complete this qualification will acquire the skills cleaning operatives require to communicate effectively in the workplace, work independently, work as part of a team, plan their personal development and reduce health and safety risks in the workplace.

This qualification confirms occupational competence and delivery of the qualification usually takes place naturally within a normal working environment. This ensures that professional development within the cleaning industry does not have a significant impact on the delivery of cleaning services for customers.

Who is it for?

- New entrants to the cleaning industry
- Long-term unemployed who wish to retrain
- Apprentices
- Experienced workers that want evidence of their skills

How is this qualification delivered?

This qualification is assessed in the workplace via portfolio of evidence.

What does this qualification cover?

To achieve the qualification, learners must complete all units in Mandatory Group A, one unit from Mandatory Group B, and further three units from Optional Group C.

However, if learners choose unit C2.12 they are only required to complete two units from Optional Group C. If learners choose unit C2.09, combined with any of the following units, then they only need to complete two units from Optional Group C: C2.05, C2.06, C2.10, C2.12, C2.11, C2.13, C2.14, C2.19

What are the entry requirements of this qualification?

This qualification is open entry. This means that learners interested in undertaking the CIWM (WAMITAB) Level 2 Certificate in Cleaning and Support Services do not require any other qualifications or levels of attainment to take this qualification.

However, learners will need to be employed in a suitable position, or have access to the working environment, as the qualification is assessed 'on the job'.

What job role could this qualification lead to or support?

This qualification could have significant benefits for the cleaning workforce as it will act as a gateway to opportunities for career progression or further education by building the confidence of employees and demonstrating that their skills have value. This qualification is ideal for those employed in the following job roles:

- Domestic cleaning operative
- Commercial cleaning operative
- Industrial cleaning operative
- Street cleaning operative
- Window cleaner

What are the opportunities for progression to further learning?

Learners that are interested in advancing their careers through further education can go onto study several qualifications at a higher level.

What next?

You can [become a CIWM member](#) and access an array of benefits tailored not only to provide you with all the tools you need to expand your knowledge, but also to boost your career.

General Information

Maximum Guided Learning Hours: 36* *this is the amount of time the average learner is expected to spend in supervised learning and practice, but may vary by learner

Maximum Total Qualification Time: 101* *this is the guided learning hours, plus the amount of time the average learner will spend in unsupervised practice and study, but may vary by learner

Ofqual Number: 501/1890/0

CIWM Code: CSSERV2

Assessment: Portfolio of evidence

Specimen Assessment Materials: None available for this qualification.

Languages: Qualification materials are available from CIWM in English.

Available in the following countries: England, Northern Ireland, Scotland, and Wales

Qualification Structure

To achieve the qualification, learners must complete all units in Mandatory Group A, one unit from Mandatory Group B, and further three units from Optional Group C. However, if learners choose unit C2.12 they are only required to complete two units from Optional Group C. If learners choose unit C2.09, combined with any of the following units, then they only need to complete two units from Optional Group C: C2.05, C2.06, C2.10, C2.12, C2.11, C2.13, C2.14, C2.19

Mandatory Group A

Ofqual Code	Title	Level	CIWM Unit Code
D/600/6322	Communicate effectively in the workplace	2	C2.02
R/600/6351	Develop yourself in the job role	2	C2.304
M/600/2775	Reduce risks to health and safety in the workplace	2	C2.01

Mandatory Group B

Ofqual Code	Title	Level	CIWM Unit Code
J/600/6279	Work with others and follow reporting procedures in a cleaning environment	1	C1.05
A/600/6280	Work individually and follow reporting procedures in a cleaning environment	1	C1.06

Optional Unit Group C

Ofqual Code	Title	Level	CIWM Unit Code
K/600/6324	Clean and maintain internal surfaces and areas	2	C2.05
M/600/6325	Clean and maintain external surfaces and areas	2	C2.06
T/600/6326	Deal with routine waste	2	C2.07
J/600/6329	Clean washrooms and replenish supplies	2	C2.08
A/600/6330	Clean high risk areas	2	C2.09

F/600/6331	Clean confined spaces	2	C2.10
J/600/6332	Clean food areas	2	C2.11
L/600/6333	Deep clean equipment and surfaces	2	C2.12
D/600/6336	Clean, maintain and protect semi-hard and hard floors	2	C2.13
H/600/6337	Clean and maintain soft floors and furnishings	2	C2.14
M/600/6342	Clean glazed surfaces and facades	2	C2.15
T/600/6343	Deal with non-routine waste	2	C2.16
A/600/6344	Carry out maintenance and minor repairs	2	C2.17
F/600/6345	Perform street cleansing manually	2	C2.18
J/600/6346	Perform street cleansing mechanically	2	C2.19
R/600/6348	Work safely at heights	2	C2.20