



### Profile FAQs

**1. What is CIWM ProFile?**

CIWM ProFile is a digital card system that enables learners to demonstrate their continuing competence knowledge and skills on the go – with no paperwork required! It is a secure smart card solution that enables on-demand verification of Continuing Competence certificates via a unique QR code.

**2. How does CIWM Profile work?**

Upon successful completion of their Continuing Competence test, learners will be sent an email and text message with instructions on how to download their digital ProFile card. The card can be stored on the free [Vircarda app](#) so it can be accessed anytime, anywhere. Credentials can be checked using the free [Checarda app](#), where the learners details will show up on screen.

**3. How can I get the app?**

The learner's digital ProFile card will be stored on the [Vircarda app](#), which is available to download [here](#). The app is free to download. The credential checking app is called [Checarda](#), and is available to download for free [here](#).

**4. How can I check someone's credentials?**

To access CIWM ProFile through Checarda, simply [download the Checarda app](#) for free and use the 'Virtual QR Code' function to scan the QR code on the CIWM ProFile card. This virtual solution not only significantly reduces the risk of fraudulent certificates through reliable, real-time authentication, it also enables us to uphold our commitment to sustainability by reducing the need for printed paperwork.

**5. How much does a CIWM ProFile card cost?**

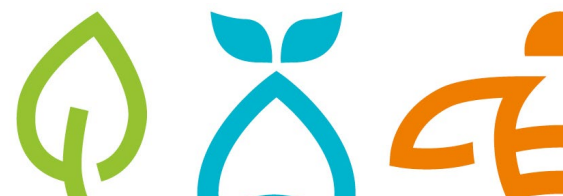
There is no fee for the ProFile Card. CIWM ProFile is an added value digital credential system to support Continuing Competence learners.

**6. Does the ProFile card replace my Continuing Competence certificate?**

No, the CIWM ProFile card is in addition to the paper certificate. We will continue to issue paper based certificates.

**7. Are there plans to replace Continuing Competence certificates with digital credentials/digital certificates?**

Not at this stage, but as part of our commitment to net zero, we are investigating how this might work in the future.





# CIWM

## CIWM (WAMITAB) Qualifications

### 8. What will my CIWM ProFile card look like?

Please see an example of a CIWM ProFile card below;



### 9. Will the Environmental Regulators accept my CIWM ProFile card as evidence of technical competence on permit applications?

A copy of your Continuing Competence certificate and primary qualification certificate will still need to be provided as part of your supporting evidence for permit applications.

### 10. Will the Environmental Regulators accept my CIWM ProFile card as evidence of technical competence on site visits?

The CIWM ProFile card can be used to quickly demonstrate to a regulator that Continuing competence has been achieved but you would need the primary qualification certificate to demonstrate you have the correct technical competence. The regulator may still require a copy of your continuing competence certificate and your primary qualification certificate for their records.

### 11. I achieved my Continuing Competence before 01 February 2024, can I still receive a CIWM ProFile card?

We are investigating the feasibility of this and will update learners in due course.

### 12. Will Pearson Vue accept my CIWM ProFile card as ID at the test centre?

No, for ID purposes at a Pearson Vue test centre, you will need to show a modern UK photocard driving license (full or provisional) or a passport of any country containing a photograph and signature. If you have none of these, you may present a Citizen's ID Card. You must bring the original/physical ID to the centre. Photos or copies of ID will not be accepted at the test centre.

### 13. Who do I contact if I have any questions around CIWM ProFile?

Please contact [info.admin@ciwm.co.uk](mailto:info.admin@ciwm.co.uk) with any further questions you may have, where a member of the team will be happy to help.

